



How Independent Service Providers Can Help You Manage Your Diagnostic Imaging Equipment Post-OEM Support

If you are a diagnostic imaging director or manager, you know how important it is to keep your equipment in optimal condition. Diagnostic imaging equipment is a major investment for any healthcare facility, and it plays a vital role in providing accurate diagnosis and treatment for patients.

However, what happens when the Original Equipment Manufacturer (OEM) declares 'end of support' for your equipment? This means that the OEM will no longer provide technical support, preventive maintenance, parts supply, software updates, or training for your equipment. This can leave you in a difficult situation, as you may face increased downtime, reduced performance, and higher costs.

Fortunately, there is a solution: Independent Service Providers (ISPs). ISPs are organizations that specialize in servicing and maintaining diagnostic imaging equipment from various OEMs. They can provide you with the following benefits:

Technical Support

Independent Service Providers have teams of skilled engineers and technicians who are trained across a variety of equipment models, including those no longer supported by the OEM. They can provide you with the necessary technical support to troubleshoot and resolve issues, either remotely or on-site. They can also offer 24/7 support, ensuring that you have access to expert assistance whenever you need it.

Preventive Maintenance

Regular preventive maintenance is key to extending the life of your diagnostic imaging equipment. Independent Service providers perform routine checks and maintenance to ensure that your equipment continues to operate efficiently and safely. They can also customize the maintenance schedule according to your specific needs and preferences, considering the age, usage, and condition of your equipment.

Parts Supply

One of the biggest challenges for post-OEM support is sourcing spare parts. Independent Service providers often have access to a wide network of parts suppliers, including hard-to-find parts for older models. This ensures that repairs are not delayed due to lack of parts. Moreover, ISPs can offer you competitive pricing and warranty for the parts they supply, helping you save money and reduce risk.

Training

Independent Service providers can also offer training to your in-house biomedical engineering team. This helps you become more self-sufficient in managing and maintaining your equipment. ISPs can provide training on various aspects of your equipment, such as operation, troubleshooting, maintenance, and safety. They can also tailor the training to your specific needs and goals, ensuring that your team gains the relevant skills and knowledge.

Independent Service providers can play a crucial role in the lifecycle of your diagnostic imaging equipment, especially when the OEM declares 'end of support'. By partnering with reliable and reputable ISPs, you can ensure that your equipment continues to deliver high-quality service and value for your facility and your patients.

**YOUR JOURNEY TOWARDS OPTIMIZED SOLUTIONS BEGINS WITH US.
YOU FOCUS ON PATIENT CARE. WE HANDLE THE REST.**

FOR ADDITIONAL INFORMATION, CONTACT US: +1 (800) 361-8750 - INFO@CHRISTIEINNOMED.COM

