

How Christie Innomed Multi-Vendor Service Can Help You Manage Your End-of-Support Diagnostic Imaging Equipment

If you are a diagnostic imaging director or manager, you know how important it is to keep your equipment running smoothly and efficiently. You also know how challenging it can be to maintain your equipment when it reaches the end of its support life from the original equipment manufacturer (OEM).

When your equipment is no longer supported by the OEM, you may face issues such as:

- Difficulty finding spare parts and qualified technicians.
- Increased downtime and reduced productivity.
- Higher service costs since OEM will not offer service agreements.
- Reduced compliance.

These issues can affect the quality of your service, the satisfaction of your patients and staff, and the efficiency of your department.

So, what can you do to overcome these challenges and extend the life of your end-of-support equipment? One option is to switch to an independent service provider (ISP) who specializes in multi-vendor service (MVS) like Christie Innomed.

What is Multi-Vendor Service?

Multi-vendor service is a type of service that covers equipment from multiple manufacturers and modalities, regardless of the age or complexity of the equipment. An independent service provider can offer you a customized and flexible service solution that meets your specific needs and budget.

Some of the benefits of multi-vendor service are:

- One point of contact for all your service needs
- Reduced service costs and increased savings
- Improved uptime and performance
- Access to trained and certified technicians
- Availability of spare parts
- Compliance with regulatory standards and best practices

How to Choose an Independent Service provider for Multi-Vendor Service?

Not all ISPs are created equal. You need to find a reliable and reputable partner that can deliver high-quality service and support for your post-end-of-support equipment. Here are some questions to ask when choosing an ISP:

- How long have they been in the multi-vendor service business?
- What is their experience and expertise in servicing your equipment and modality?
- What is their service coverage and response time?
- What are their service options and contract terms?
- What are their quality and safety standards and certifications?
- What are their customer satisfaction and retention rates?
- What are their value-added services and benefits?
- What warranty do you provide on your parts and labour?

If you are looking for an independent service provider that can help you manage your post-end-of-support diagnostic imaging equipment, contact Christie Innomed Inc. today. We will be happy to provide you with a free inventory and service proposal, or answer any questions you may have about their service offerings.

Multi-vendor service is a viable option for managing your post-end-of-support diagnostic imaging equipment. It can help you extend the life of your equipment, reduce costs, and ensure that your equipment is up-to-date and compliant. However, not all independent service providers are the same. You need to find a trusted and experienced partner that can offer you a customized and flexible service solution that meets your needs and budget.

Christie Innomed Inc. is the largest independent multi-vendor service providers in Canada. We have been in the business for over 70 years, and they have the expertise and resources to service your equipment in a cost-effective and efficient manner.

Together, we can navigate the complexities of diagnostic imaging equipment service and make the best choices for our healthcare facilities.

Your journey towards optimized solutions begins with us. Let us guide you toward the best solutions for your needs. YOU FOCUS ON PATIENT CARE. WE HANDLE THE REST.